

Work Programme for Customer & Central Services Overview & Scrutiny Committee 2011 – 2012

Ref	Indicative OSC Meeting Date	Report Title	Issue to be considered	Comment
1.	27 February 2012	Executive Member Update Procurement Review & Priorities Let's Talk Together Review	To receive a brief verbal update from the relevant Executive Member To receive a presentation regarding the broad direction for procurement at Central Bedfordshire Council To consider the findings and recommendations of the Task Force established to review the Let's Talk Together meetings	
2.	16 April 2012	Executive Member Update Quarter 3 Budget Monitoring	To receive a brief verbal update from the relevant Executive Member. To consider corporate budget and treasury management monitoring information for the 3rd quarter of 2011/12, together with specific information for Corporate Services (Resources and People & Organisation).	

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		<p>Quarter 3 Performance Monitoring</p> <p>Medium Term Objectives</p> <p>Medium Term Accommodation Plan</p> <p>Channel Shift</p> <p>ICT Framework</p> <p>Housing & Council Tax Benefit Processing</p>	<p>To consider performance monitoring information for the 3rd quarter of 11/12.</p> <p>To consider the Council's draft Medium Term Objectives.</p> <p>To receive a progress report regarding the Medium Term Accommodation Plan</p> <p>To receive a progress report regarding implementation of the Channel Shift programme.</p> <p>To receive the quarterly progress report regarding implementation of the ICT Framework.</p> <p>To receive a report regarding a cost v benefit analysis of reducing the Benefits backlog to zero and maintaining processing speeds at target levels.</p>	
3.	19 June 2012	Executive Member Update	To receive a brief verbal update from the relevant Executive Member.	